

## **CURRICULUM VITAE**

**MELODY FRANKLIN**

### PROFESSIONAL EXPERIENCE

**Maryland Casualty Company** 1984-1987

Senior Claims Representative.

**California Casualty Company** 1987-1989

Senior Claims Examiner.

**Civil Service Employees Insurance Company** 1989-2008

Arizona State Marketing Manager. Regional Claim Manager/Litigation Unit Supervisor. Regional Auditor/Trainer. Senior Litigation and Technical Examiner.

**Claims Resource Management, Inc.** 2009-Present

Claims Analyst. Investigation and adjustment of claims including general liability, bodily injury and property damage.

### PROFESSIONAL EDUCATION

Legal Principles – AEI

Certificate in Supervision & Management – Learning Tree University